

Disneyland
GRAD NITE
at **Disney California Adventure Park**

Hello Jane,

Thank you for registering your group to participate in *Disneyland*[®] Resort Grad Nite 2020. You have been identified as the purchaser for your group's tickets.

In 2020, we will continue to implement our strict Grad Nite policies to ensure a safe and sober event for all Resort Guests and Disney Cast Members. With each school's cooperation, we can carry on the legacy of *Disneyland*[®] Resort Grad Nite as the magical and memorable experience that it is today.

We expect that all attendees joining the event understand and acknowledge that their compliance with all Grad Nite policies is needed to ensure that the event is safe and secure for all guests.

As part of the ticket ordering process within the online ticket store, you will be required to read and acknowledge the 2020 *Disneyland*[®] Resort Grad Nite Policies & Expectations and Terms & Conditions, on behalf of your group.

Below you will find important information regarding your ticket order, as well as a link directing you to the online ticket store. Your ticket store link is customized to your school's reserved date and ticket type. It is highly recommended that you review the ticket order information for accuracy. If any detail listed is incorrect, do not proceed to place your online ticket order. Contact the Grad Nite Sales team immediately for review.

California Military Institute

Grad Nite Date | Students | Ticket Type

Friday, May 29th

120

Grad Nite *Disney*
California Adventure[®]
Park Ticket (\$119)

Payment Due By:

Monday, March 30, 2020

New for 2020, the complimentary bus/large van parking pass vouchers and up to two complimentary chaperone vehicle vouchers will be available for print at home option only.

In early spring, you will be emailed the link to access the Grad Nite Parking Pass Store along with the parking and arrival documents.

We are so excited that you have chosen the *Disneyland*[®] Resort to help celebrate this milestone with your graduates.

Sincerely,
Disneyland[®] Resort Grad Nite Team

Know Before You Order

Disneyland® Resort Grad Nite is a special hard ticket event, and ticket is only valid on day of event. Attendees must have a Grad Nite ticket as a valid form of admission. Entry cannot be combined with any other Park offers, complimentary tickets or Annual Passports. For groups who purchase *Park Hopper*® ticket types, Park hopping is only available during Park operating hours and Park hopping privileges conclude at 10 p.m. for the Grad Nite Private Party. Parks, experiences and offerings are subject to availability, restrictions, and change or cancellation without notice.

Event tickets are date and ticket type specific. Event tickets are non-refundable, non-transferable and will not be replaced if damaged, expired, lost or stolen. Once purchased we cannot accommodate date changes, ticket type changes, upgrades or refunds so please order your ticket quantities accurately.

Ticket Order Verification Process

Step 1 – Place Your Order

If there are no changes to your reservation, please continue to place your order by clicking the link.

Once clicked, you will be required to read and acknowledge the 2020 *Disneyland*® Resort Grad Nite Policies & Expectations and Terms & Conditions, on behalf of your group.

When placing your order, the number of student tickets reserved must match the approved reservation. You may order **fewer** student tickets than initially reserved, but may not exceed the number of student tickets confirmed.

If you need to purchase **more** tickets, please let us know as soon as possible. Additional ticket requests are not guaranteed as all space and ticket type availability is subject to change.

Please note: If your school district requires a different chaperone-to-student ratio in order to accommodate your group's admission into the event, you will need to purchase additional chaperone tickets.

Additional Orders

Additional orders are acceptable (subject to the limitations described above) and must be received by your payment due date or remaining tickets are subject to release.

Step 2 – Your Order is Pending

All ticket orders are subject to review and verification prior to payment processing. Changes to your order can only be made during this time. Should there be any discrepancies, you must contact us immediately to stop the confirmation payment process.

Step 3 – Your Order is Confirmed

Your ticket order has been approved for payment processing. No changes can be made at this time. You will receive a confirmation email once payment has successfully posted. During non-peak times, most credit card ticket orders are approved and payment processed within 3-5 business days.

Ticket Store Help & Support

If you are having trouble navigating the ticket store or have order modifications, please contact Group Ticket Sales and Services, Monday through Friday 9:00 a.m. to 4:00 p.m. PT, at 714-520-7053 or email DLR.WDTC.Ticket.Sales.and.Service@disney.com.



2019 DISNEYLAND® RESORT GRAD NITE POLICIES & EXPECTATIONS

It is the school's responsibility to ensure that all students and chaperones attending Grad Nite arrive at the *Disneyland*® Resort (the "Resort") sober and without any drugs, alcohol, or other prohibited items in their possession. We expect schools to conduct thorough bag checks and student screenings before allowing students to board buses for Grad Nite. Similar to the security screening process for all Resort guests, students and chaperones should expect bag checks and magnetometer screenings at the Resort's backstage screening area.

In conjunction with the Anaheim Police Department, we will also be conducting screenings for banned substances. Screenings will include bag searches and the use of drug-sniffing canines. If bag searches and/or the drug-sniffing canines indicate the presence of any illegal substance, we will ask the subject student or chaperone for permission to conduct a pat-down search.

If any banned substances are found on the bus or in the possession of a student or chaperone, the matter will be turned over to the Anaheim Police Department for further action. Schools/groups that violate this policy are subject to be banned from future Grad Nite events. Attending Grad Nite is not a right, it's a privilege.

All chaperones attending Grad Nite must be age 25 or older. Chaperones are expected to provide responsible adult supervision both during the day and evening hours of Grad Nite. Therefore, chaperones should not consume alcoholic beverages during their visit to the Resort for Grad Nite. Chaperones violating this policy will not be allowed into the Grad Nite private event and may jeopardize future Grad Nite registrations for their school.

All students attending Grad Nite must be graduating high school seniors that are in good standing with their school. Each student and chaperone attending Grad Nite is responsible for his/her own ticket throughout the duration of the visit. Tickets are not transferable and will not be replaced if lost, damaged or stolen. Students and chaperones will also receive an event wristband upon arrival to the Grad Nite screening location. As a reminder, all students must arrive together with their school in buses, large vans or chaperone-driven vehicles.

Children of chaperones and/or students will not be allowed to attend regular park hours or the Grad Nite private event using any type of Grad Nite ticket package (i.e.: paid student, chaperone or complimentary chaperone ticket). If a student or a chaperone is

seen with a child during the private party, they will be asked to leave immediately. Please leave all children at home.

To ensure a safe and enjoyable experience for all Grad Nite attendees and other park guests, please respect the park rules as well as the following rules:

Excessive celebratory behaviors that can be interpreted by other guests as intimidating and/or disruptive are prohibited at the Resort and during the Grad Nite event:

- Groups walking and/or running in locked arms (this can appear threatening to other guests and is also a safety concern in impacted areas).
- Group chanting of any kind including yelling at high volumes in attraction queues.

The following behaviors and activities are not tolerated at the Resort:

- Inappropriate touching or physical aggression of any kind.
- Failure to comply with a request of a Disney Cast Member (Disney Cast Members are trained to direct Resort guests for optimal safety and help guests comply with the Resort's standards of conduct).
- Inappropriate language (including profanity) and disruptive or offensive behavior.
- Disrespectful demeanor toward other park guests, Disney Cast Members or other law enforcement officials.
- For your safety and that of others, please refrain from running.
- Theft or vandalism.
- Line jumping/cutting in attraction queues.
- Failure to comply with attraction safety rules.
- The distribution of printed or recorded materials of any kind.
- Photography, videotaping or recording of any kind for commercial purposes.
- Feeding, petting, touching, harassing or harming any wildlife in the park, including birds.

The following items are prohibited for all Grad Nite attendees (students & chaperones):

- Alcoholic beverages and any illegal substances.
- Marijuana (including marijuana enriched products), even if it has been legally prescribed to the student or chaperone.
- Self-defense or restraining devices (e.g., pepper spray, mace).
- Glass containers of any size or type including perfume/cologne bottles and reusable water bottles.
- All outside food and liquids including factory-sealed water bottles.
- Firearms, ammunition or weapons of any kind, or objects or toys that appear to be firearms or weapons.
- Fireworks or other similarly explosive and/or flammable objects.
- Laser pointers or other items deemed potentially harmful or disruptive including Bluetooth speakers.
- Smoking, vaping and electronic cigarettes.

- Selfie sticks and hand-held extension poles for cameras and mobile devices.
- Suitcases, bags, coolers or backpacks, with or without wheels, that are larger than 24" long x 15" wide x 18" high.
- Musical instruments.
- Large tripods or monopod stands and professional photography equipment and lighting.
- Recreational devices such as drones, remote control toys, skateboards, scooters, inline skates and shoes with built-in wheels.

If a chaperone should witness inappropriate student behavior, we ask that the chaperone notify a Disney Cast Member immediately. If a student should witness inappropriate chaperone behavior, we ask that the student notify a Disney Cast Member immediately. If a student or chaperone is ejected from the Resort or Grad Nite, it is the responsibility of the school official(s) to dismiss the student or chaperone from the Resort property.

Medication is no longer subject to inspection by Resort nurses. However, we ask that all prescription and over-the-counter medication for students be carried in by a chaperone from the school through the Resort security screening area. Medication may be given back to the student after clearing the security screening process. Any medication needing refrigeration may be stored at *Disney California Adventure®* Park First Aid.